

Sweetnight Pillow 3-Year Limited Warranty

Your new Sweetnight pillow is covered 3 years limited warranty, Sweetnight Co., Ltd guarantees that it will, at Sweetnight option, replace or repair purchaser's product if it is defective due to faulty workmanship or materials, subject to the limitations described in this warranty. This warranty does not include a normal increase in softness of the Sweetnight material which does not affect the adaptive qualities of the product.

Being mind that this warranty is valid only to the original purchaser of the product as indicated on the original sales invoice. The warranty is valid from the date of your original purchase, it will not be renewed or extended when you receive a replacement or repair. Please register your warranty on time on our website.

What This Limited Pillow Warranty Covers:

-Any physical flaw in the product that causes the material to split or crack despite normal usage and proper handling.

-Deterioration of the cell structure of the material that causes the product to not return to its original shape.

During the three(3) years of this warranty, Sweetnight will at its option, repair or replace the product, at a handling cost to the purchaser.

What This Limited Pillow Warranty Does Not Cover:

-If the product or cover is physically abused, damaged, burned, cut or torn, this warranty is void.

-Product repaired by unauthorized service provider or personnel ,or disassembled by users themselves.

-Comfort preference as it is unique, personal and subjective

-The warranty period has expired.

In addition, the cover for the product is warranted for 1 year from the date of purchase against faults in material or workmanship. If Sweetnight replaces the cover for the product, Sweetnight will replace it with the current style of cover available, which may be a different cover or material than the original cover.